

# **Data protection declaration**

## **regarding the online survey “FLOW Questionnaire – User experiences with electric cars”**

We are very pleased that you are willing to make your personal data available to us for the purpose of conducting scientific or historical research. For this very reason, it is a matter of great personal concern to us to inform you fairly and transparently about the data processing, so that you are aware of the processing operations and the purposes pursued with them. In addition, we would also like to inform you about the risks, regulations, guarantees and rights in connection with the processing of personal data and how you can assert your rights in this regard.

### **I. Name and contact details of the responsible person**

The controller within the meaning of the EU General Data Protection Regulation (GDPR) and other national data protection laws of the Member States as well as other data protection provisions is:

*Chemnitz University of Technology*  
*represented by the Rektor: Prof. Dr. Gerd Strohmeier*  
*Straße der Nationen 62*  
*09111 Chemnitz, Germany*  
*E-Mail: rektor@tu-chemnitz.de*  
*Telephone: +49 371 531-10000*  
*Telefax: +49 371 531-10009*  
*Web: www.tu-chemnitz.de*

If you have any questions regarding this privacy statement or the data processing operations related to it, or if you wish to exercise the rights granted to you, you are very welcome to contact us at any time:

*Chemnitz University of Technology*  
*Research group Cognitive and Engineering Psychology*  
*Wilhelm-Raabe-Str. 43*  
*09120 Chemnitz, Germany*  
*E-Mail: datenschutz@psychologie.tu-chemnitz.de*  
*Telephone: +49 371 531-36341*  
*Web: <https://www.tu-chemnitz.de/hsw/psychologie/professuren/fgaap/>*

## II. Contact details of the data protection officer

The data protection officer of Chemnitz University of Technology is:

*Gernot Kirchner*

*Data protection officer of Chemnitz University of Technology*

*Straße der Nationen 62*

*09111 Chemnitz, Germany*

*E-Mail: [datenschutzbeauftragter@tu-chemnitz.de](mailto:datenschutzbeauftragter@tu-chemnitz.de)*

*Telephone: +49 371 531-12030*

*Telefax: +49 371 531-12039*

*Web: [www.tu-chemnitz.de/rektorat/dsb/](http://www.tu-chemnitz.de/rektorat/dsb/).*

## III. General information on data processing

### 1. Scope and purposes of the processing of personal data

Each time our website is accessed, our server systems automatically collect data and information from the computer system of the user/requesting computer, i.e. including your computer.

In principle, this may involve the following data:

1. Answers within the survey
2. session ID
3. IP address
4. Browser used
5. Operating system

Data and information from the computer system of the user/requesting computer are not processed or transferred and deleted by June 30, 2026.

In order to carry out the FLOW project ("Flexible energy systems, Leveraging the Optimal integration of EVs deployment Wave"), the following (categories of) personal data are collected and processed:

1. Your answers in the online survey, e.g. mobility behaviour, electric mobility experience, EV usage and charging behaviour
2. Your gender
3. Your age
4. Your highest educational attainment

This personal data is stored in our system. This data is not stored together with other personal data of the data subjects. In addition, we process the aforementioned personal data as part of our project for scientific or historical research purposes: scientific publication and project implementation.

Participation in the online survey is voluntary; in particular, there is no obligation on your part to provide information. If you do not wish to provide any information on the personal data requested,

you do not have to answer the relevant question. If information is provided in open response fields (free text fields) that leads to the clear identification of any person, this will be removed in the course of the evaluation and the response thus anonymized. Your personal data will only be finally stored in our survey system and will be available for further processing once you have sent your response to the online survey by clicking on "Send" at the end of the survey. Any caching of the results of your online survey that may be offered merely serves to make your work easier. We will not store or further process data that has been temporarily saved but not finally sent, but will be deleted at the end of the survey period on 30<sup>th</sup> of June 2026.

We ensure that no conclusions can be drawn about the identity of the respondents on the basis of the answers and as part of the evaluation of the online survey. In order to ensure sufficient anonymity during evaluation and further processing, no further processing and evaluation of the survey results takes place, for example, if fewer than five people have taken part. The latter also applies to evaluations that relate to individual topics or individual characteristics, so that the comparison group must contain at least five people, so that it is not possible to draw clear conclusions about an identifiable natural person. If, despite the precautions taken, the identification of a data subject cannot be ruled out in individual cases, the data will not be analysed or further processed.

## **2. Legal basis for the processing of personal data**

The legal basis for the above-mentioned data processing in the context of the online survey for scientific or historical research purposes is generally Art. 6 para. 1 sentence 1 lit. a) GDPR, i.e. the voluntarily given consent of the data subject.

## **3. Purpose of the data processing**

The project-related data processing is carried out for scientific research purposes within the framework of the FLOW project.

In the research project FLOW, solutions are being developed to promote the spread of electric vehicles in Europe and how their charging can be optimally integrated into the power grid. Within this project, user needs and requirements for smart charging solutions are assessed in order to optimize user satisfaction and ensure the active participation of end users.

Personal data is aggregated and anonymized across all questionnaire participants as part of the data analysis. Results are only shared with the project partners in anonymized and aggregated form. Further, data will only be transferred in anonymized and aggregated form (e.g. project reports or presentations) to the FLOW partners or in scientific publications. Raw personal data will not be published at any time. Further, no raw data will be transferred to any other entities. It is not possible to draw conclusions about individual persons based on the published results. Storage and evaluation of the data only takes place on servers of Chemnitz University of Technology

## **4. Recipients of the personal data**

Personal data is only shared with the project partners in anonymized and aggregated form and processed by the following natural/legal persons:

1. ACEA Energia	ACEA ENERGIA SPA
2. ARETI	ARETI S.P.A.
3. AVERE	L'ASSOCIATION EUROPEENNE DE LA MOBILITE ELECTRIQUE
4. BMW	BAYERISCHE MOTOREN WERKE AKTIENGESELLSCHAFT
5. DTU	DANMARKS TEKNISKE UNIVERSITET
6. EATON	EATON ELEKTROTECHNIKA SRO
7. EATON CH	Eaton Industries Manufacturing GmbH
8. EATON IE	EATON INTELLIGENT POWER LIMITED
9. e-Distribución	EDISTRIBUCION REDES DIGITALES SL
10. e-distribuzione	E-DISTRIBUZIONE SPA
11. EDSO	EUROPEAN DISTRIBUTION SYSTEM OPERATORS FOR SMART GRIDS
12. Endesa X Way	ENDESA X WAY SL
13. ENEL GRIDS	ENEL GRIDS S.R.L
14. Enel X	ENEL X SRL
15. ENEL X ITALIA	ENEL X ITALIA SRL
16. Enel X Way	ENEL X WAY S.R.L.
17. Enel X Way Italia	ENEL X WAY ITALIA SRL
18. Engineering	ENGINEERING - INGEGNERIA INFORMATICA SPA
19. Gridspertise	GRIDSPERTISE SRL
20. Heliox	HELIOX BV
21. IREC	FUNDACIO INSTITUT DE RECERCA DE L'ENERGIA DE CATALUNYA
22. Maynooth University	NATIONAL UNIVERSITY OF IRELAND MAYNOOTH
23. R2M	R2M SOLUTION SPAIN SL
24. RSE	RICERCA SUL SISTEMA ENERGETICO - RSESPA
25. RWTH Aachen	RHEINISCH-WESTFAELISCHE TECHNISCHE HOCHSCHULE AACHEN
26. SPIRII	Spirii Ap
27. TERNA	TERNA - RETE ELETTRICA NAZIONALE SPA
28. TUC	TECHNISCHE UNIVERSITAET CHEMNITZ
29. TU Delft	TECHNISCHE UNIVERSITEIT DELFT
30. UCD	UNIVERSITY COLLEGE DUBLIN, NATIONAL UNIVERSITY OF IRELAND, DUBLIN

Personal data will not be passed on to undisclosed third parties, nor will it be transferred to another EU country, a third country or an international organization.

## **5. Storage period (data deletion - storage limitation)**

The personal data processed by us is only stored in a form that enables the identification of the data subjects for as long as is necessary for the purposes for which it is processed. If the data processing takes place exclusively on the basis of project-related consent within the meaning of Art. 6 para. 1 sentence 1 lit. a) GDPR, this point in time is regularly given with the complete completion of the research project.

The deletion of the online survey results in the LimeSurvey online survey system will take place on June 30, 2026. This affects all directly collected data that is stored via the surveys conducted and

can be retrieved again as unchanged raw survey data (backup). The storage period results from the project duration, because it must be ensured that project-related questions can be answered within the project duration.

Survey data/raw data exported from the online survey system for further evaluation and processing without the possibility of identifying affected natural persons will be deleted on June 30, 2030. The storage period results from the ongoing data evaluation for medium-term publications.

Therefore, archiving is carried out for 10 years on the servers of Chemnitz University of Technology, provided you have expressly consented to this data processing.

## **6. Right of withdrawal**

**You have the right to revoke your declaration of consent under data protection law at any time, either in full or separately, without giving reasons and without undue disadvantages with effect for the future. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal. The revocation must be submitted in written form to Chemnitz University of Technology. Withdrawal of consent is as simple as granting consent.**

## **7. Legal provisions on the provision of personal data and consequences of non-provision**

The provision of personal data in connection with participation in the online survey is not required by law or contract or necessary for the conclusion of a contract. You are also not obliged to provide your personal data. Failure to provide your personal data (non-participation in the online survey) therefore has no regular consequences/consequences for you.

## **IV. Rights of the person concerned**

If your personal data is processed, you are a data subject within the meaning of the GDPR, so that you have the following rights vis-à-vis Chemnitz University of Technology (data controller). To assert your rights against Chemnitz University of Technology or if you have any further questions about data protection, you can contact our data protection officer at any time.

All notifications and measures pursuant to Articles 15 to 22 (including the right to information, rectification, deletion, restriction of processing, notification, data portability, right of objection) and Article 34 DSGVO (right to notification in the event of data protection violations) are provided free of charge. However, in the case of manifestly unfounded or - especially in the case of frequent repetition - excessive requests by a data subject, the controller may either charge a reasonable fee, taking into account the administrative costs of informing or notifying or implementing the requested measure, or refuse to act on the request. In these cases, however, Chemnitz University of Technology must provide evidence of the manifestly unfounded or excessive nature of the request.

In addition, it is pointed out that there are restrictions on the rights of the person concerned according to §§ 7-10 SächsDSGDG. This affects, among other things, the right of deletion and the right to information as well as the duty to inform the persons concerned.

## **1. Right to information**

You may request confirmation from the controller as to whether personal data concerning you are being processed by him. If such processing is taking place, you may request the controller to provide you with the following information:

- the purposes of the processing;
- the categories of personal data being processed;
- the recipients or categories of recipients to whom the personal data have been or will be disclosed, in particular in the case of recipients in third countries or international organisations;
- if possible, the planned duration for which the personal data will be stored or, if this is not possible, the criteria for determining this duration;
- the existence of a right to obtain the rectification or erasure of personal data concerning you or to obtain the restriction of processing by the controller or a right to object to such processing;
- the existence of a right of appeal to a supervisory authority;
- if the personal data are not collected from you, that is, the data subject, any available information about the origin of the data;
- the existence of automated decision-making, including profiling, pursuant to Article 22(1) and (4) of the GDPR and - at least in these cases - meaningful information about the logic involved and the scope and intended effects of such processing for the data subject.

However, Chemnitz University of Technology, as the controller, naturally processes a large amount of information about data subjects, so that you are required to specify, as a data subject, which information or which processing operations your request for information relates to before you are provided with information when asserting your right to information, cf. p. 7 of the 63rd recital of the GDPR.

## **2. Right of rectification**

You have the right to obtain from the controller the rectification without delay of inaccurate personal data concerning you. Taking into account the purposes of the processing, you as the data subject also have the right to request the completion of incomplete personal data, including by means of a supplementary declaration.

## **3. Right to erasure**

### **a) Obligation to delete, Art. 17 DSGVO ("right to be forgotten")**

You may request the controller to delete the personal data concerning you without delay. The controller is also obliged to delete this data without delay if one of the following reasons applies:

- The personal data concerning you are no longer necessary for the purposes for which they were collected or otherwise processed.
- You withdraw your consent on which the processing was based pursuant to Art. 6 para. 1 sentence 1 lit. a) DSGVO or Art. 9 para. 2 lit. a) DSGVO and there is no other legal basis for the processing.
- You object to the processing pursuant to Article 21(1) of the GDPR and there are no overriding legitimate grounds for the processing, or you object to the processing pursuant to Article 21(2) of the GDPR.
- The personal data concerning you have been processed unlawfully.
- The erasure of the personal data concerning you is necessary for compliance with a legal obligation under Union or Member State law to which the controller is subject.
- The personal data concerning you has been collected in relation to information society services offered in accordance with Article 8(1) of the GDPR.

Please note that in the event of anonymization of your data, a personal reference can no longer be established, i.e. the deletion of the anonymised data can also no longer be initiated by you.

## **b) Information to third parties**

If the controller has made the personal data concerning you public and is obliged to erase it pursuant to Article 17(1) of the GDPR, it shall take reasonable measures, including technical measures, to inform data controllers processing the personal data that you, as the data subject, have requested erasure of all links to or copies or replications of such personal data, taking into account the available technologies and the cost of implementation.

## **c) Exceptions to the right to erasure**

The right to erasure does not exist insofar as the processing is necessary

- for the exercise of the right to freedom of expression and information;
- for compliance with a legal obligation which requires processing under Union or Member State law to which the controller is subject, or for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller;
- for reasons of public interest in the area of public health pursuant to Art. 9(2)(h) and (i) and Art. 9(3) DSGVO;
- for archiving purposes in the public interest, scientific or historical research purposes or for statistical purposes pursuant to Article 89(1) of the GDPR, insofar as the aforementioned "right to be forgotten" is likely to render impossible or seriously prejudice the achievement of the purposes of such processing; or
- for the assertion, exercise or defence of legal claims.

## **4. Right to restrict processing**

You may request the restriction of the processing of personal data concerning you under the following conditions:

- if you contest the accuracy of the personal data concerning you for a period enabling the controller to verify the accuracy of the personal data;
- the processing is unlawful and you object to the erasure of the personal data and request instead the restriction of the use of the personal data;
- the controller no longer needs the personal data for the purposes of the processing but you need them for the establishment, exercise or defence of legal claims; or
- if you have objected to the processing pursuant to Article 21(1) DSGVO and it has not yet been determined whether the controller's legitimate grounds override your grounds.

If the processing of personal data relating to you has been restricted in the sense described above, such data may - apart from being stored - only be processed with your consent or for the assertion, exercise or defence of legal claims or for the protection of the rights of another natural or legal person or on grounds of an important public interest of the Union or a Member State.

If the restriction of processing has been restricted in accordance with the above conditions, you will be informed by the controller before the restriction is lifted.

## **5. Right to be informed**

The controller is obliged to notify all recipients to whom your personal data have been disclosed of any rectification or erasure of the personal data or restriction of processing pursuant to Articles 16, 17(1) and 18 of the GDPR, unless this proves impossible or involves a disproportionate effort. The controller shall inform the data subject of these recipients if the data subject so requests.

## **6. Right of data portability**

You have the right to obtain the personal data concerning you that you have provided to the controller in a structured, commonly used and machine-readable format (including pdf, csv). You also have the right to transmit this data to another controller without hindrance from the controller to whom the personal data was provided, provided that

- the processing is based on consent pursuant to Art. 6 para. 1 sentence 1 lit. a) DSGVO or Art. 9 para. 2 lit. a) DSGVO or on a contract pursuant to Art. 6 para. 1 sentence 1 lit. b) DSGVO and
- the processing is carried out with the aid of automated procedures.

In exercising this right, you have the right, in particular, to have the personal data concerning you transferred directly from one controller to another controller, insofar as this is technically feasible. The freedoms and rights of other persons must not be affected by this.

The right to data portability does not affect Article 17 of the GDPR ("right to be forgotten"). Moreover, it does not apply to the processing of personal data necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

## **7. Right of objection**

You have the right to object at any time, on grounds relating to your particular situation, to the processing of personal data concerning you which is carried out on the basis of Art. 6 (1) p. 1 lit. e) (public interest or in the exercise of official authority) or lit. f) DSGVO (legitimate interests); this also applies to profiling based on these provisions. The objection must be submitted in written form to Chemnitz University of Technology.

The controller shall no longer process the personal data concerning you unless it can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms, or the processing serves the purpose of asserting, exercising or defending legal claims. If the personal data concerning you is processed for the purposes of direct marketing, you have the right to object at any time to the processing of personal data concerning you for the purposes of such marketing; this also applies to profiling insofar as it is related to such direct marketing.

If you object to the processing for direct marketing purposes, the personal data concerning you will no longer be processed for these purposes.

You have the possibility, in connection with the use of information society services, notwithstanding Directive 2002/58/EC, to exercise your right to object by means of automated procedures using technical specifications.

## **8. Right to revoke the declaration of consent under data protection law**

You have the right to revoke your declaration of consent under data protection law at any time and without giving reasons. The revocation of consent does not affect the lawfulness of the processing carried out on the basis of the consent until the revocation. The revocation of consent is as easy as giving consent.

## **9. Automated decision-making in individual cases including profiling**

We do not use automated decision-making.

## **10. Right to complain to a supervisory authority**

Without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with a supervisory authority, in particular in the Member State of your residence, place of work or place of the alleged infringement, if you consider that the processing of personal data relating to you infringes applicable provisions of data protection law.

The competent supervisory authority in the Free State of Saxony pursuant to Art. 51 DSGVO in conjunction with. §§ 14 ff. SächsDSGDG:

*Saxon Data Protection Commissioner*

Dr. Juliane Hundert

*Devrientstraße 5*

*01067 Dresden*

*Internet: [www.saechsdsb.de](http://www.saechsdsb.de)*

*E-Mail: [post@sdtb.sachsen.de](mailto:post@sdtb.sachsen.de)*

*Telephone: 0351/85471-101*

*Telefax: 0351/85471-109*

The supervisory authority to which the complaint has been lodged shall inform the complainant of the status and outcome of the complaint, including the possibility of a judicial remedy under Article 78 GDPR.

## **V. Actuality of this privacy policy**

This privacy policy is currently valid and has the status of 22.03.2024.